



Reward & Recognition Program

The Reward and Recognition Program has been established to honour the staff who provide exceptional service to the Seven Oaks General Hospital Community. It marks the extraordinary achievements and contributions of the many staff that extend their efforts beyond the day to day performance of duties by sharing their gifts of compassion, patience, kindness, and professionalism with patients and colleagues alike. Everyone, including staff members, patients, families, volunteers and community members are invited to take part in saying thank you to an individual or team whose efforts, contributions, or achievements are outstanding.

Staff can be recognized through the:

- The "Thank You For Making A Difference" cards
- Annual Reward and Recognition Awards



The "Thank You For Making A Difference" cards, designed by SOGH staff members, are located throughout the Hospital for everyone to use to thank staff for outstanding work.

Recognition will be given to staff for:

- Making a difference in someone's day.
- Demonstrating helpful, patient and courteous care.
- Putting forth extra effort in their daily work.
- Working together in a collegial manner.
- Providing leadership as a member of the health care team.



Each month, one volunteer and five staff members will be randomly chosen from all thanked recipients to receive mugs filled with teas, coffee vouchers, chocolate bars, and more.

The Annual Awards Program recognizes and honours excellence in service by staff of the organization. All Seven Oaks General Hospital staff/teams have the opportunity to nominate or be nominated for the following awards:

- Consistent, Excellent Performance
- Customer Service
- Quality Leadership
- Patient Safety
- Wellness Warrior

Award recipients will be acknowledged at the Long Service, Retiree, Reward and Recognition Dinner.



Award Categories

Consistent Excellent Performance

Awarded to a team or individual who demonstrates consistent, outstanding performance which reflects Seven Oaks General Hospital's values, vision, and mission statements.

Leadership

Awarded to an individual who demonstrates outstanding leadership qualities—who acts as a role model, inspires and motivates others to maximize their strengths, demonstrates integrity and loyalty, and is committed to organizational growth.

Wellness Warrior

Awarded to an individual who engages in healthy behaviors, and inspires and motivates others to do the same.

To be recognized as a leader among community health centres for our approach to holistic care, healing and wellness.

Customer Service

Awarded to a team or individual which provides exceptional attention to serving and satisfying customers by consistently meeting and or exceeding expectations.



Patient Safety

Awarded to a team or individual that has demonstrated commitment to reducing injuries or errors, correcting hazards, and creating an awareness and overall safer environment for the patient.